

CONTRACTOR OF THE STANFA



June 18, 2021

MS. TERESITA S. MIGUEL

Audit Team Leader Commission on Audit Commonwealth Avenue Quezon City

Dear Auditor Miguel:

Greetings from the Commission on Human Rights!

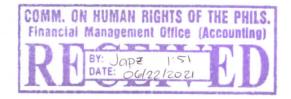
We are pleased to submit the herein attached Agency Action Plan and Status of Implementation for the Calendar Year 2020.

Thank you very much for your utmost consideration.

Very truly yours,

JACQUELINE THAT C. DE GUIA

Executive Director



AGENCY ACTION PLAN and

STATUS of IMPLEMENTATION
Audit Observations and Recommendations For the Calendar Year 2020 As of June 18, 2021

								Age	ncy Actio	n Plan				
f.			Aud	dit Observati	ons		Audit Recommendations	Action Plan	Person/Dept. Responsible	Targ Impleme Dat	ntation te	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
		IAL ISSUES								From	То			
deq	uate/Inco	omplete docu	ment for dis	bursements					-					
•	Advanc	ements and es for Opera million as at	Cash in Ban ating Expen year end.	nk Register h	ave caused to CHR Region	ately the Report of the accumulation of the accumulation of the accumulation of	We recommended and Management agreed to: a. Instruct further, thru Office Circular or	To adhere with audit recommendations and to continue monitoring of	FMO	Jan. 2021	June 30, 2021	Fully Implemented		FMO - We noted to audit recommendations, and shall adhere
- 1	RO		As	of December 31, 202 Amount			Memorandum, all	Regional						them. Please
	- KO	CYs	sh Advances Grante	ed		Accumulated Per	concerned Regional	liquidation reports.						informed that
		2016-2019	CY 2020	Total	Liquidation	CA balance cent	Offices to immediately	1						Office of t
	NCR CAR	P506,934.53 1,019,084,17	P3,323,900,00 5,810,421,52	P3,830,834.53 6,829,505,69	P3,821,933.01	P8,901.52 0.1%	liquidate their advances for							Executive Director
	1	600,372.70	5,426,440.00	6,026,812.70	6,288,315,21 5,758,303,99	541,190.48 4.8% 268,508.71 2.4%	operating expenses within							behalf of
	1 11	411,542.97 2,528,526.56	5,171,616.00 5,706,628.50	5,583,158.97	5,377,215.74	205,943.23 1.8%	20 days after the end of the							Management, issu
	IVA	5,071,649.83	6,268,743,00	8,235,155.06 11,340,392.83	7,764,648.52 5,829,275.01	470,506.54 4.2% 5,511,117.62 49.0%	year and remind them to							memorandum OE
1	NB V	615,676.15 1.263,633.63	4,684,263.00 5,035,888.00	5,299,939.15	5,192,275,28	107,863.87 1.0%	ensure strict compliance							M-27J20-372 dat
	VI	190,305.73	4,714,457.00	6,298,921.63 4,904,762,73	5.568,721.00 4,667,735.32	730,200.63 6.5% 237,027.41 2.1%	with COA Circular No. 97-							October 27, 20
	VI-Sub- Office	22,889.85	461,410.00	484,299.65	484,299.55	0.00 0.0%	002 and Section 11,							directing
	VII	2,230,832.48	5,617,087.71	7,847,920.19	7,251,664.15	596,256.04 5.3%	Chapter 6, Volume 1 of the							Administrative a
	NHI VIII	1,470,238.97	5,790,310.91 6,555,750.00	7,260,549.88 16,750,730.29	6,932,590.84	327,959.04 2.9%	GAM;		l 1					Finance Officers
	X	1,082,845.16	5,509,842.52	6,592,687.68	16,741,995.79 6,126,430.48	8,734.50 0.1% 466,257.20 4.1%	GAIN,							the regional level
	XII	1,102,940.32 3,319,137,28	6,005,451,00 5,060,264,27	7,108,391,32 8,379,401,55	6,520,891,32	587,500.00 5.2%	h Dinnet the							update, recond
	IEX	546,660.67	5,755,877.63	6,302,538.30	7,986,421,39 5,505,043,10	392,980,16 3,4% 797,495.20 7,1%	b. Direct the concerned							their budget a
	Total	P32,177,850,89	P86,898,351.06	P119,076,001,95	P107,817,759.80	P11,258,242.15 100%	CHR Regional Offices to							accounting records
	Percentage				91%	9%	step up procurement							determine remaini
1							activities to ensure timely							funds for liquidation
	The Exe	ecutive Direc	tor issued	Memorandu	m No OED	M-18120-301 dated	liquidation of advances for							reversion. Also,
	Septem	ber 18, 2020	to all CHP-E	Oe to liquid	late the usua	M-18120-301 dated	operating expenses and							December 29, 202
	for one	rating eypen	ene Ae a	rocult of the	direction to	ilized fund transfer	ensure that all advances							
	liquidate	ad the adver-	ses, As a l	esuit of the	directive, t	ne ROs have fully	are liquidated at the end of							the FMO emailed
	totalina	Dag 477 CEA	on have	aung expens	ses granted i	CYs 2016 to 2019	each year, and							all Regional Offic
	CV 2020	r32,1/1,650.	89, nowever	r, out of the	total cash a	vances granted in								(ROs) to reiterate t
	OT 2020	or P86,898,3	51.06, only t	ne amount o	f P75,640,108	3.91 was liquidated,	c. Direct the CHR-CO							said OED mem
	leaving	an unliquidat	ed balance	of P11,258,24	2.15 as at ye	ar end.	Accountant to issue							including the ex-
							to lague							file showing

			Age	ency Actio	n Plan				
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Impleme Da	entation ite	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
		11.00			From	To		приношью	
		demand letter for all cash advances for operating expenses not yet liquidated.							status of fund transfe to each Regiona Office.
									We provided you office copy of OEI memo nos. J20-37: and C20-30: (Internal Policies and Guidelines or Financial Reporting for your reference. It addition, the OEI issued Memorandum 26C21-211 dated 26 March 2021 for the reversion of funde every semester to minimize the accumulation of ROS Advances fo Operating Expenses at the end of the year
									Further, the Executive Director issued OED Memorandum 25C21-207 directing/ensuring the Accountant to carry our COA's recommendations in relation to the proper grant and timely liquidation advances for operating expenses as well as to issue

			Ag	ency Action	Plan		1		1
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			Action Plan	Responsible			Implementation	Implementation, if	demand letter for all cash advances not yet liquidated. Advances for Operating Expenses totaling P30,280,881.03 was decreased to P11,258,242.15. Out of this amount, the P5,000,000.00 represents fund transfer made to Region IVA for the procurement of Land which is still for completion of necessary legal documents for transfer of ownership. While the balances of P6,258,242.15 include the required bank maintaining balance and ROs 2020 Accounts Payable which shall be monitored and for
									2020 Account Payable which sha

						Age	ency Actio	on Plan					
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4.	Various	disbursements at CHR CAR,	ROs III IVR and VII	totaling P1 012	10/2			From	То		11		
	million	were not fully supported with on the validity, legality and prop	complete documentation riety of the transaction	on thus, casting s.	We recommended and Management of concerned CHR ROs agreed to require their respective Administrative Officers	CAR – To strictly enforce the audit recommendations. ROIII - To strictly	CAR RO III	Jan 2021 Jan. 2021	Present	CAR – Fully Implemented		CAR - Fully settle (See attached).	
			7		Bookkeepers to review and	comply with COA	KO III	Jan. 2021	Present	ROIII – Fully		RO III - Lost fou	
	Region	Nature of Expenditure	Lacking Documents	Amount	verify the completeness	Circular No. 2012-				Implemented		senior administrative	
	CAR	Procurement of prepaid cards	Acknowledgement receipt and detailed breakdown of procured prepaid cards	P10,990.00	and validity of the documentary requirements prior to payment of expenses.	001 prior to payment of expenses.						early 2020 due to retirements. Only one employee who is also acting as the	
	III	Repairs and maintenance of motor vehicle	Pre-inspection reports	28,201.08								head of the administrative	
	IVB	Payment for various government disbursements; i.e., rental of office building for the period January-October 2020. Reimbursement of traveling exp., Salaries of JO driver for JanOct. 2020, Catering of services for seminar held on Feb. 2020, Replenishment of Operating exp., Courier exp. For Jan-Oct 2020, Photocopying machine toner	Documents as required under COA Circular No. 2012-001	852,641.93								division. Some documents were submitted to the auditors with some lacking attachment and was not captured through monitoring.	
		kits, Maintenance of motor vehicles, supply and delivery of personal hygiene kits for activity held, and Reimbursement of Zoom subscription held in August-October 2020										In response to thi and the observatio of COA an Offic Order had bee issued designatin	
	XII	Payment for various government disbursements such as: reimbursement of travel, salaries of contractual employees for the months of March-June 2020, and water bill for April-May 2020	Documents as required under COA Circular No. 2012-001	120,987.79									
		Total		P1,012,820.80								to ensure and monitor/review	
												documentary requirements and likewise assist the unit head in the	
	-											preparation	

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					From	То	1	applicable	Tunett
		ù							financial reports an supporting documents prior submission to the Auditor. No similar observations were recorded thus for (See attached).
			ROIVB - To strictly comply with COA Circular No. 2012- 001 prior to payment of expenses.	RO IVB	Jan 2021	Present	ROIVB – Fully Implemented		ROIVB — Arexplanation to the particular Audi Observation, RO IVE sent a letter reply dated January 20 2020 addressed to State Auditor II Ms Ara Anjelle R Velarde (Secattached).
			ROXII - To strictly comply with COA Circular No. 2012- 001 prior to payment of expenses.	RO XII	Jan 2021	Present	ROXII – Fully Implemented		RO XII – All AOI have already bee complied with and a lacking supportin documents subjected disbursements were submitted and dul acknowledged by our Resident Auditor
5.	Out of the 291 total approved beneficiaries for CHR NCR, ROS I, IVA, IVB and XII, only 40 percent or a total of 117 were granted total benefits of P1.831 million while the remaining 60 percent or a total of 174 approved beneficiaries with total benefits of P183,000.00 were not yet released as 35 beneficiaries have insufficient contact information needed for the release of checks/delayed processing of benefit claims and 139 benefit claims were hampered due to delayed request for additional FA fund from CHR Central	We recommended and Management agreed to: a. Require concerned CHR ROs to enhance payment processing by gathering needed documents and							CHR Executive Director Atty Jacqueline Ann C. de Guia issued a memorandum OED M-27E21-312 to al Central and Regiona

									Age	ency Actio	on Plan		T	T	
Ref.					Observatio			Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Implem	rget entation ate	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
	RO NCR I IVA IVB XII Total	t fully been	atus of Fund 1 Approved No. Of Claimants 3 40 64 8 76 291	Fransfer for Fix No. of Beneficar iss Benefitad 0 36 50 8 23 117 40%	Total Amount Distributed 0.00 P410,000.00 190,000.00 320,500.00 P1,830,500.00	y Assistance to Rei No. of Beneficiarie s Not yet Benefited 3 4 14 - 14 - 174 60%	y Assistance project Unreleased Checks for Checks for Checks for 3 85,000,00 0 15,000,00 0 143,000,00 P83,000,00 P83,000,00 P83,000,00 P83,000,00 P83,000,00 P620,000,00	contact information of beneficiaries so that Financial and Community Assistance will be distributed on a timely basis; and b. Direct the CHR NCR, ROs IVA and XII to study the trend on the number of applicants and probable beneficiaries so that timely request and programming of needed funding and processing of payments be made to increase the number of beneficiaries to fully attain the purpose of the grants and to ensure that government humanitarian services are timely received by those concerned.	NCR - To adhere to COA recommendations in order to have a timely distribution of Financial Assistance.	NCR	Jan 2021	Present	NCR - Ongoing		Directors and Officers-In-Charge of the Urgent Course to be Undertaken in Relation to Financial Assistance. NCR - On the Financial Assistance for 2020, below are the grounds for its non-release, to wit: 1. Some Resolutions for Financial Assistance were pending review a that time; 2. Documents required from the beneficiaries grantee were not ye available on submitted due to the limitations of COVID-19 pandemic; 3. Phone number on other contact details of grantee cannot be reached or located; 4. Beneficiaries/grantee moved to another residence without informing this Office; 5. Investigators and lawyers has no access to case records due to the

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									limitations of COVIE 19 pandem particularly on th months of Marci April, May (ECQ an MECQ). On th other hand, ther
									was a limited acces to case records fror June up to Decembe 2020, on the basi that the Commissio adopted skeleta workforce.
									Rest assured the NCR will adopt the COA auditorecommendations. (See attached).
			ROI - To adhere to COA recommendations in order to have a timely distribution of Financial Assistance.	ROI	Jan 2021	Present	ROI – Ongoing		ROI — The Management agreed to continually consider all proper measures for the efficient and timely processing and releasing of financial assistance for the benefit of humar rights violations victims (See attached).
			ROIVA - To adhere to COA recommendations in order to have a	RO IVA	Jan 2021	Present	ROIVA — Ongoing		ROIVA - Admits having difficulties in establishing contact

			Age	ency Action	Plan			T	
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			timely distribution of Financial Assistance.					applicable	with beneficiaries because: (1) cases were just recently devolved to the Region after substantial delays were encountered in the processing thereof at the Central Office pursuant to the old guidelines; and (2) victims of human rights violations and/or their families usually re-locate and change their contact details after the incidents for fear of reprisal from their oppressors. Nevertheless, corrective measures have been put in place to avert these delays, such as requiring the investigators-on-case to obtain permanent contact details of victims and the documentary requirements for the grant of financial assistance
									requirements for the grant of financial

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					From	То			the COA AOM, it we contended that to Office was able release only 15 out 160 finance assistance checkfrom 2016-2020.
									This Office dispute he numb presented by COA our letter dated F 9, 2021. Per records, 90 che were released victims, with 13 m waiting for allotme from the Cen Office.
			ROIVB - To adhere to COA recommendations in order to have a timely distribution of Financial Assistance.	RO IVB	Jan 2021	Present	ROIVB – Fully Implemented		RO IVB —Please informed that issued checks financial assistate for the year 2020 the previous yere alresteed by beneficiaries and remaining fund financial assistate for the year 2020 only in the tamount P15,000.00. said amount reverted back to central of pursuant to

	Audit Observations		Age	ency Actio	on Plan				
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			ROXII - To adhere to COA recommendations in order to have a timely distribution of Financial Assistance.	ROXII	From Jan 2021	To	ROXII – Ongoing	applicable	directive. For the year 2021, we submitted already a request for additional funding for financial assistance. RO XII — It was discussed during the first quarterly meeting that the Investigator on Case will ensure that they get the correct contact details of their clients who are possible financial assistance recipients. For those recipients beneficiaries that cannot be located through their given contact numbers, the office have resorted to use radic announcements to notify them. However, there are still a number of unclaimed FA checks. And as a result, it was agreed to contact the possible recipients first

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6.	Delayed	submission of f	inancial reports	and supporting do	4 1 0110				From	То	1	арричане	
	systema generati Manager purpose	Os I, II, III, IVA, I' tic and effective ng timely and re ment for their info s.	VB, XI and XII pereview of the elevant audit resormation and base	precluded the Audit documents with the sults that may be consistent in their financial	Team to have a the end view of ommunicated to decision making	We recommended and Management of concerned CHR-ROs agreed to require designated Administrative Officers / Bookkeepers to comply with the rules and regulations on the	NCR - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	NCR	Jan 2021	Present	NCR – Fully Implemented		NCR Acknowledged delayed submission of its financial report and reiterated the comment to the Auc
	1	Table 5 -Schedule of	Delays in submitting	g financial reports and de	ocuments	submission of financial	processor period.						Observation
	Office/ Financial report/ Period Covered Due date of No. of months/ reports a RO documents submission days delayed supporting					reports and corresponding supporting documents and							Memorandum date
	NCR	CBReg	January 2020 to December 2020	Every 5th day of the following month	One to Six	ensure that these are							(See attached).
	RO I	DVs and supporting documents	June, September and December 2020	Every 10th day of the following month	months 26 days to Seven months	reports and corresponding supporting documents and ensure that these are submitted to the Auditor within the prescribed period.	ROI - To ensure that the required Financial Reports	RO I	Jan 2021	Present	ROI – Fully Implemented		ROI - The CHR Management ha
	RO II	Contracts/POs	January to November 2020	Within five (5) working days from the execution of a contract	10 days to 11 months	, p. 100.	are submitted to the Resident Auditor within the				*		complied with the audit observation. The Administrative
	RO III	DVs and LRs	January to December 2020	Every 10th day of the following month	Two to 10 months		prescribed period.						Support Division provided the Audit
		BRS	January to December 2020	Every 10th day of the following month	One to 13 months								the unsubmitted financial reports are
	RO IVA	DVs and LRs	February to December 2020	Every 10th day of the following month	One to Six months								lacking documen
	RO IVB	Contracts/POs	January to December 2020	Within five (5) working days from the execution of a contract	One to Nine months								required to remove any doubt on the validity, legality are
	RO XI	DVs	February to September 2020	Every 10th day of the	One day to								propriety of the transactions.
	RO XII	RCI & DVs	January to December 2020	following month Every 10th day of the following month	Three months Seven days to Ten months								Administrative Office IV was directed
													strictly monit compliance of the Finance Section the designated Seni Bookkeeper, MRizza Mae I Costales (Seattached).

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			ROII - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	RO II	Jan 2021	Present	ROII – Fully Implemented		ROII – Please not that not all reports and delayed, some of were partiall submitted on time. We will take note of your observation and rest assured the same will not be repeated in the future. We humble undertake to correct this lapses and tool notice of it (See
			ROIII - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	ROIII	Jan 2021	Present	ROIII – Ongoing		attached). ROIII – As for 202 financial transactions we have successfull complied the requirements for the first three (3 quarters. Although the final quarter documents are read for inspection by our esident auditor, whave yet to have them received due to the minor scheduling factors brought about by wor arrangements in response to the COVID-19 pandemic The OIC is also closely monitoring these submissions by the administrative

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					From	То			
									division to ensure final resolution of its backlogs and to prevent future delays (See attached).
			ROIVA - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	RO IVA	Jan 2021	Present	ROIVA – Fully Implemented		ROIVA – In a letter addressed to the auditor dated February 7, 2021, this office explained that prevailing COVID-19 pandemic prevented it from promptly submitting financial reports to COA. Nevertheless, RO IVA OIC issued a memorandum dated February 7, 2021 reminding concerned employees to comply with the submission deadlines for financial reports, the restrictions posed by the pandemic notwithstanding. Since then, this office has timely submitted its financial and liquidation reports for the months of January to April 2021 (See attached).

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					From	То		applicante	
			ROIVB - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	ROIVB	Jan 2021	Present	ROIVB – Fully Implemented		ROIVB — ROIVB Management send a reply letter dated January 23, 2021 regarding the particular Audit Observation. Our designated Senior Bookkeeper/Collectin g Officer regularly emailed on time our Financial Reports to the COA. The delay is in the submission of the hard copies of the financial report and supporting documents only for a month during the imposition of ECQ in 2020 and where there is suspension of work in the office. Please take note also that hard copies of financial reports and supporting documents were transported to the office of the Auditor located at the COA Regional Office IV-B, Commonwealth Ave., Quezon City (See attached).

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					From	То		app.ouble	
			ROXI - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	RO XI	Jan 2021	Present	ROXI – Fully Implemented		ROXI — A letter-response was sent to Auditor Jelyn L Tagotungan, State Auditor IV, Auditor Team Leader dated 25 January 2021 regarding this AOM, providing comments
			DOVII. T						on the audit findings (See attached).
			ROXII - To ensure that the required Financial Reports are submitted to the Resident Auditor within the prescribed period.	ROXII	Jan 2021	Present	ROXII – Fully Implemented		ROXII — AII AOM have already been complied with and all lacking supporting documents of subjected disbursements were submitted and duly acknowledged by the Resident Auditor. Rest assured that all observations and suggestions were duly taken into consideration especially in the preparation of disbursements. Also the Cashier and OIC Admin. Officer are now tasked in the preparation and timely submission of financial reports (See attached).

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7.	Financial processing, documentation and recording for Governance in Justice (GOJUST) - Human Rights transactions were primarily held by the CHR Chief Accountant without a clear line of authority while custody of financial records was passed on to the Commission on Audit – CHR unnecessarily exposing the COA of custodial responsibility. The Organisation agrees that OLAF may carry out investigations, including on-the-spot checks, in accordance with the provisions laid down by EU law for the protection of the financial interests of the EU against fraud, corruption and any other illegal activity and, where applicable, any administrative cooperation arrangements concluded between OLAF and the Organisation's anti-fraud bodies. It can be recalled that in the Delegation Agreement, the TWG shall draw up and implement consecutive programme estimates, awards contracts and grants, commit expenditures and make the corresponding payments. At least one member of the TWG per implementing partner must be a Philippine civil servant which shall be responsible for the day-to-day management of the project and funds. The TWG consists of seconded staff, programme hired staff, and the short term technical assistance. The TWG within the implementing partners should report directly to the PMO of the project. Nothing in the aforementioned Agreement that points out financial responsibility to CHR's Chief Accountant. However, in as much as the Grant's financial transactions were processed under the context of COA rules and regulations, financial accountability and reporting thereof were indirectly lodged to the Chief Accountant while custody of financial records and reports has also been passed on to COA CHR. We observed that this practice of passing financial accountability to CHR Chief Accountant and the custodial responsibility to COA for financial documents, records and reports were not sanctioned neither by the Delegation Agreement and the custodial responsibility to COA for financial documents, records and reports were not sanctio	custodial responsibility; and b. Ensure that clear lines of responsibility and accountability for financial processing and reporting of CHR personnel particularly the Accountant over custodial (private) fund is thoroughly delegated and defined on similar undertakings in the	a. Pull out all the GOJUST financial documents, records, and reports from the COA CHR Auditing unit as soon as possible. b. Coordinate with the funders the inclusion of the clear lines of responsibility and accountability for financial processing as well as other project management processes in the project formulation document, grant resolution, delegation agreement (if possible). Likewise, include in the PMD Procedures and Work Instructions Manual (PAWIM) the roles and responsibilities of concerned office / unit in project management, such as financial, procurement, among others.	PMD	From April 2021	June 2021	PMD - Fully Implemented Partially Implemented and Ongoing		Pulled out all the GOJUST financial documents, records, and reports from COA CHR Auditing Unit on 18 May 2021. Coordinated with the funders (AECID) the COA AOM that was duly acknowledged in their 7 and 20 April 2021 letters. Also, the PMD ensured that in the grant/project formulation documents, there is a provision to refer to the PMD PAWIM for the clear lines of responsibility and accountability of all concerned office/units in project management processes, such as financial.
	Delegation Agreement nor by the AECID resolution. Worst, this practice unnecessarily exposed the COA to be accountable for the documents passed on by the Project's Technical Working Group (TWG) and invite impression that COA is looking or auditing the Grant's financial transactions where they are not authorized nor obliged to do so.								procurement, amon others. The PMI PAWIM is still bein reviewed an enhanced for finalization approval.

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								From	То		принале	
Mond	lisposal of unacariosa	bla ====================================	D 1000 W									
8.	not disposed of in to thereby exposing si	inserviceable/obsolet he CHR ROs III, VI, IX uch properties to furt	te PPEs totaling P3.77 and XIII as at December deterioration and mediate sale thereof.	70 million were ber 31, 2020, depriving the	We recommended and Management agreed to require the:	To comply with COA recommendations.	RO III	Jan 2021 Jan 2021	Present	ROIII – Ongoing ROVI -		ROIII – See attached ROVI – Awaiting reply from GAO for
	Table 7 Regional Office	As of December Amount 772,042.60 M	Unserviceable PPE lotor Vehicle office Equipment	Quantity 1 3	a. Disposal Committee of CHR ROs III and XIII to facilitate the immediate and systematic disposal of all unserviceable properties in accordance with existing		VI			Ongoing		authority to dispos properties an equipment (Se attached).
	ICTE 6	rules and regulations in order to prevent their further deterioration and maximize recoverable values/income therefrom; b. CHR RO VI to follow up the request for authority to		RO IX	Jan 2021 Present	ROIX – Ongoing		ROIX – Forwarded to GSD-GAO list and other pertinent documents of PPE disposed for CY 2020 (See attached).				
	Total	3,770,323.86		62	request for authority to dispose of the unserviceable properties from the CHR CO; and c. Disposal Committee of CHR RO IX to prepare IIRUP and cause the disposal of all unserviceable properties.		RO XIII	Jan 2021	Present	ROXIII - Ongoing		ROXIII — Awaitin pending request for validation assessment from COA. As soon as the Technical Tear approves the Disposal Committee Appraisal Report disposal cunserviceable property will be conducted within thirty (30) days. (See attached).

											Age	ncy Actio	n Plan				
Ref.				Audit O	bservat	tions				Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Impleme Da	entation	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
OMD	PLIANCE ISSU	Ee											From	То			
	nce payments					-4 -4 01	10.010										
9.	Advance pa P102,095.04	ymen	ts were rary to ex	made for	the pro	and req	ent of egulation	equipmen ns.		We recommended and Management of CHR CAR agreed to refrain from paying in advance the	To refrain from paying in advance as per COA recommendations.	CAR	Jan 2021	Present	CAR - Fully Implemented		CAR - The Management assured that it will
	Payee/Supplier Wilconstruct	No.	Date 3/3/2020	Amount P73,821.43	Date Received by Supplier 3/12/2020	No.	Date 5/19/	Date Inspected	Date Accepted	procured goods and services and strictly ensure adherence to	rosommonadions.						refrain from paying in advance for the procurement of goods and services
	Enterprise Robinsons Appliances Corp. Total	252 1826 253	3/3/2020	28,273,61 P102,095,04	3/13/2020	006	2020 5/19/ 2020	5/19/2020	5/19/2020	Section 88 of P.D. No. 1445 and other existing laws and regulations pertaining to							and will strictly ensure adherence to Section 88 of P.D
lon-e	evaluation of te	achnic	al alinihi	lity of sup	pliore					disbursement of public funds.							No. 1445 and other existing laws and regulations pertaining to disbursement or public funds, thus avoiding repetition of the same (See attached).
10.	The Bids are evaluation a additional s contract am Procurement determination	nd Aw as to set of nount at of S	vards Co the tech paramete of P541 ecurity a	mmittee (nical eligil ers for the 1,800.00, c and Janito	BAC) in bility of procus contrary rial Sen	f suppli rement to exi	ers usi of seci	ing the p urity serv Guideline	rescribed rices with s on the	We recommended and Management agreed at CHR RO I to direct the BAC to strictly adhere to the guidelines on the procurement of security services particularly the evaluation of technical proposal of bidders using the prescribed additional	To adopt/adhere with COA recommendations.	ROI	Jan 2021	Present	ROI – Fully Implemented		ROI – The CHR of Management has agreed with the recommendation of COA to direct the BAC to strictly adhere to the guidelines or the procurement of security services particularly on the

			Age	ency Actio	n Plan		1		
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Impleme Da From	entation	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
11.	The CHR had prepared and approved in compliance with existing laws the	W							BAC has already used the prescribed additional set of technical parameters for the procurement of security services for the year 2021. (See attached).
	annual GAD Plan and Budget (GPB) of P42.401 million or 5.17 percent based on the agency FY 2020 total appropriation of P819.665 million and implemented the plan by integrating in their regular activities that addressed gender issues within the concerned sectors or mandate which incurred total expenditures of P44.547 million or 105.06 percent of GAD budget thus, resulted in over expenditure of P2.146 million. 11.5 It was noted that the CHR incurred total expenditures of P44,547,887.05 which was 105.06 percent of GAD approved budget of P42,401,834.70 with over expenditure of P2,146,052.35 equivalent to 5.06 percent. While the percentage of expenditure versus the required 5 percent allocation from P819,665,000 CY 2020 GAA was 5.43 percent. 11.7 Likewise, we also acknowledged the effort of the CHR-CO and all the CHR ROs for submitting the accomplishment reports relative to GAD programs, activities and projects for CY 2020.	require the Technical Working Group Gender and Development Focal Point System (TWGGDFPS) to sustain effective mainstreaming of GAD- related activities in the Agency's function complying with the	To sustain this favorable/positive COA Audit findings.	GEW HRC	Jan 2021	Present	GEWHRC - Fully Implemented		GEWHRC - The Commission, as Gender Ombud expresses its appreciation for the positive Audit Observation Memorandum (AOM) issued by your office. Apart from its mandate as the National Human Rights Institution (NHRI) under the Magna Carta of Women (MCW) or R.A. 9710, like all government agencies, the Commission is mandated to adopt gender main streaming as a strategy to promote and fulfill women's human rights and eliminate gender discrimination in its systems, structure, policies, programs and process (MCW,

			A	gency Action	n Plan				
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Targ Impleme Da	entation te	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
-					From	То		- Ppinouaio	
									Chapter 6-Section 37). True to its mandates, the Commission has been striving to institutionally, operationally and technically strengthen its capacity along gender and development work. This has been reflected in its previous initiatives and concurrently in the 2020 GAD plans and programs. We are thankful that these have been recognized and reflected in the AOM. The findings duly recognize the crucial work undertaken by our Central and Regional offices in mainstreaming gender in our work, even as we commit to further enhance our internal gender mainstreaming. The AOM aside from providing us a comprehensive feedback on the utilization of our

			Ac	ency Actio	n Plan		T		
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Targ Impleme Da	entation te	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
					From	То			Gender and Development (GAD) budget, also challenges us further – to sustain the gains and to further our gender mainstreaming. Thus, we are pleased to share that in order to sustain the momentum of our internal gender mainstreaming, the Commission is set to adopt a resolution that strengthens the constitution of the Gender Focal Point System. The resolution will clarify the roles of CHR officials and its offices down to the regional level and make a distinction on the functions of GAD Focal relevant to the role of CHR as Gender Ombud. Moreover, the development of the "Gender Mainstreaming Guidelines" that will serve as a blueprint across Central Offices and Regional

			Age	ncy Actio	n Plan				
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Targ Impleme Da	entation te	Status of Implementation	Reason for Partial/ Delay/Non- implementation, If applicable	Action Taken/Action to be Taken
					From	То			Offices on mainstreaming gender in the Commission is on the pipeline. Rest assured, the Commission as Gender Ombud, will continue to ensure that gender is effectively mainstreamed in its policies, mechanisms, in the capacity of its people, and in its programs, activities, and projects.
14.	The office building and insurable properties of CHR RO I in the amount of P14.999 million and P14.272 million, respectively; and the two-storey dormitory building amounting to P3.062 million and its related insurable assets of P230,414.83 at CHR RO III, were not insured with the General Insurance Fund (GIF) of the GSIS thus, exposing the property to unnecessary risk of not being indemnified should any loss or damage occur due to fortuitous events.	We recommended and Management of concerned CHR ROs agreed to require the: a. Concerned personnel of CHR RO I to facilitate the preparation and submission of necessary documents relative to the insurance coverage of all insurable properties to GIF-GSIS; and b. Administrative Officer of CHR RO III to follow-up the status of application for insurance of the two-storey dormitory building and	To comply with COA recommendations.	ROI	Jan. 2021	Present	ROI - Ongoing		ROI – In compliance with the Property Insurance Law, CHR 1 Management facilitated the preparation and submission of the necessary documents relative to the insurance coverage of all insurable properties of the Agency, pending appraisal of the GSIS (See attached).

			Age	ncy Actio	n Plan				
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Targ Impleme Da	entation	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
					From	To			
		related insurable assets and ensure that the properties are properly covered with the insurance of GIF-GSIS.	To comply with COA recommendations	ROIII	Jan 2021	Present	ROIII - Ongoing		ROIII — This finding pertains to the staff house and was already clarified with the resident auditor. In 2020, this Office made a timely application for the insurance with GSIS. An office copy of the said documents was duly received by the GSIS. For some undisclosed reason, as per conversations with GSIS our application could not be located, possibly due to their office's work arrangements brought about by the pandemic (See attached).
	cement of Suspensions, Disallowances and Charges								
17.	The status of Notice of Suspension, Disallowance or Charge as of December 31, 2020 showed unsettled disallowances totaling P55,494.75, as follows: Table 11 -Suspension, Disallowance and Charge as of December 31, 2020 Particulars Beginning Balance Status CHR-RO III 8,438.17 - 8,438.17		To require ROIII to refund immediately	RO III	Jan 2021	Present	ROIII - Ongoing		ROIII- Issued reminder to RO III for the immediate refund of the said disallowance.
CY 20	019 ANNUAL AUDIT RECOMMENDATIONS								
2019 AAR, pages 55-57	5. Delayed submission of financial reports and supporting documents in CHR-NCR, ROs II, III, IV-B and VIII precluded the Auditor of the timely audit and deprived the agency of the benefit of the timely detection and correction of errors.	We recommended and Management of concerned CHR-ROs agreed to require:	To comply with the audit recommendations.	NCR	Jan 2021	Present	NCR – Fully Implemented		NCR – Acknowledged delayed submission of its financial reports and reiterated their

			Ac	ency Actio	n Plan				
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Impleme Da	entation	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
	Verified that Accountants of concerned BOs was instructed to a little				From	То		- sppeas.c	
	Verified that Accountants of concerned ROs were instructed to comply with the rules and regulations on the submission of financial reports through Memorandum No. OEDM-09C2020-304 dated March 9, 2020. However, due to challenging situation caused by the Covid-19 pandemic, there were still delays in the submission of reports.	a. designated Accountant to comply with the rules and regulations on the submission of financial reports and corresponding supporting documents and							comment to the Audit Observation Memorandum dated 17 February 2021 (See attached).
		ensure that these are submitted to the Auditor within the prescribed period.		RO II	Jan 2021	Present	ROII – Fully Implemented		ROII — Please note that not all reports are delayed, some of it were partially submitted on time (See attached).
				RO III	Jan 2021	Present	ROIII – Fully Implemented		ROIII - The OIC of ROIII is closely monitoring the submission of Financial Reports to
									ensure final resolution of its backlogs and to prevent future delays (See attached).
				RO IV-B	Jan 2021	Present	ROIVB – Fully Implemented		ROIVB — ROIVB Management send a reply letter dated January 23, 2020 regarding the particular Audit Observation. Our designated Senior Bookkeeper/Collectin g Officer regularly emailed on time our Financial Reports to the COA. The delay is in the submission of the hard copies of the
		-							

	Audit Observations		Age	Agency Action Plan					
Ref.		Audit Recommendations	Action Plan	Person/Dept. Responsible	Impleme Da From	ntation	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
				RO VIII	Jan 2021	Present	ROVIII – Fully		supporting documents only for a month during the imposition of ECQ in 2020 and where there is suspension of work in the office. Please take note also that hard copies of financial reports and supporting documents were transported to the office of the Auditor located at the COA Regional Office IV-B, Commonwealth Ave., Quezon City (See attached). ROVIII – (See
2040				VIII			Implemented		attached).
2019 AAR, pages 80-82	12. Lost and damaged properties due to burglary totaling P92,717.17 at CHR RO VII and items of property and inventories totaling P34,158.30 and P23,983.30, respectively, that went missing and/or damaged in CHR RO IX were still recorded in the books due to non-preparation of Report of Lost, Stolen, Damaged, Destroyed Property (RLSDDP) and Request for Relief of Accountability required under Section 41, Chapter 10, Volume 1 of the	We recommended and Management of CHR ROs VII and IX agreed to: a. direct the officers accountable for the lost	To adopt COA rules and regulations on the request for relief of accountability, and To exercise due	RO VII	Jan 2021	Present	ROVII - Ongoing		ROVII – Lacking documents will be accomplished within the 3 rd quarter of 2021.
	Government Accounting Manual (GAM). In RO VII request for relief from property accountability has not been applied. The RD of RO IX issued a Memo dated March 3, 2020, directing the AO to submit application for relief of lost properties, with supporting evidence.	properties and inventories to submit the notification and application for relief, with the available supporting evidence; and	diligence in handling CHR properties.	RO IX	Jan 2021	May 2021	ROIX - Fully Implemented		ROIX - Accountant's certification dated March 24, 2021 was submitted to COA (See attached)
	The Property Custodian of RO IX prepared and submitted the RLSDDP. CHR-CO Resolution dated September 11, 2020 on the grant for relief of the lost properties was submitted to the Office of the Auditor. The CHRCO GAO Director forwarded	b. direct the Property Custodians to prepare the Report of Lost, Stolen,							Please find attached JEV No. 2021-05- 001082 dated May

			Age	n Plan					
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible			Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
	Memorandum dated September 11, 2020, requesting for derecognition of lost properties. The Office of the Auditor evaluated the request for relief and issued letter to the Chief Accountant of CHR-CO for a certification that the properties are still recorded in the books of accounts. Nevertheless, the request for relief of accountability for the lost properties was not yet granted to the AO as basis for proper derecognition in the books of accounts, since there was no Accountant's certification submitted as of audit date.	Damaged, Destroyed Property (RLSDDP) (Appendix 75, Volume II of GAM) supported by a Notice of Loss prepared and submitted by the Accountable Officer and coordinate with the CHR Central Office for derecognition of the lost and damaged properties.			From	То		аруповие	20, 2021 to take up the derecognition of the lost properties as per attached base on the attached lette authority from the CHR Resider Auditor to grant the request for relief from property accountability of Atty Capin, RD-CHR ROIX for the propertie totaling P58, 141.6 pursuant to Sec 5 Rule IV of the 2008 Revised Rules of Procedures of the COA.
2019 AAR, pages 83-84	13. A total of P2,080,595.30 unserviceable/obsolete PPEs were not disposed of in the CHR ROs III, VI and VII as at December 31, 2019, thereby exposing such properties to further deterioration and depriving the agency of additional income from the immediate sale thereof. RO VI prepared and submitted the IIRUP on Feb. 5, 2020 to COA-RO and CHR-CO. RO VII – IIRUP was not yet prepared as of December 31, 2020. RO III issued Office Order for the composition of immediate and systematic disposal.	We recommended and Management agreed to require: a. the CHR RO VI and VII Property Officer to prepare the IIRUP that would also serve as basis in derecognition of the unserviceable properties carried in the PPE accounts; and b. the Disposal Committee	To adopt the CFAG Joint Resolution guidelines on the disposal of unserviceable properties.	RO III RO VI RO VII	Jan 2021 Jan 2021 July 2021	Present Present Sept. 2021	ROIII – Ongoing ROVI - Ongoing ROVII – Ongoing		ROIII – See attached ROVI – Awaiting reply from GAO fo authority to dispose properties and equipment (See attached). ROVII – The Records Officer have already identified and have prepared the list of unserviceable

	Audit Observations		Age	Agency Action Plan					
Ref.		Audit Recommendations	Action Plan	Person/Dept. Responsible	Responsible Dat		Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
	ROs VI and VII are still in close coordination with CHR-CO for the disposal of properties which was delayed due to pandemic.	VII to facilitate the immediate and systematic disposal of all unserviceable properties in accordance with existing rules and regulations in order to prevent further deterioration thereof and maximize recoverable			From	То			be dispose within the 3 [™] Quarter of 2021.
2019 AAR, pages 85-86	15. The actual location of the site for the construction of the CHR RO VIII office building could not be specifically identified due to absence of duly signed sketch plan prepared by a licensed Geodetic Engineer, which is disadvantageous to the agency in the event a boundary dispute occurs. The contractor failed to submit the copy of duly signed plan. Followed up the submission, but no copy was submitted yet as of audit date.	values/income therefrom. We recommended and Management of CHR RO VIII agreed to secure a copy of the duly signed survey report on the actual location of the site for the construction of the office building from the Provincial Government of Leyte.	To submit copy of duly signed plan asap.	RO VIII	Jan 2021	Present	ROVIII – Fully Implemented		ROVIII – a copy of the duly signed survey report was forwarded to COA RO 8 Auditor (See attached).
2019 AAR, pages 90-91	17. The two-storey dormitory building of CHR RO III and office building of CHR RO XII valued at P3,066,658.84 and P13,146,837.55 respectively, were not insured with the General Insurance Fund (GIF) of the GSIS despite the mandate requiring all government properties to be insured thus, exposing the property to unnecessary risk of not being indemnified should any loss or damage occur due to fortuitous events. The application form along with the required documents for the property insurance of the two-storey building was submitted to the GSIS in September 2020.	We recommended and Management of concerned CHR ROs agreed to require: a. the Administrative Officer of CHR RO III to facilitate the preparation and submission of the necessary documents relative to the insurance coverage of the two-storey dormitory building with the GIF of the GSIS.	To ensure the timely insurance of all CHR properties with GSIS.	RO III	Jan 2021	Present	ROIII - Ongoing		ROIII – This finding pertains to the staff house and was already clarified with the resident auditor. In 2020, this Office made a timely application for the insurance with GSIS. An office copy of the said documents was duly received by the GSIS. For some undisclosed reason, as per conversations with GSIS our application could not be located, possibly

			Agency Action Plan						
Ref.	Audit Observations	Action Plan Personable Date From	ntation te	Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken			
CV 201	18 ANNUAL AUDIT RECOMMENDATIONS				From	То			due to their office's work arrangements brought about by the pandemic (See attached).
2018 AAR, pages 52-53	18. A total of P3,342,572.21 unserviceable/obsolete PPE were not disposed of in the CHR ROS III, V, VI, IX, and XII as at December 31, 2018, thereby exposing such properties to further deterioration and depriving the agency of additional income from the immediate sale thereof. As compliance, the Executive Director had reminded the ROs III, V and XII to dispose unserviceable properties. In RO XII only motor vehicle (Tamaraw FX) has been disposed through donation to Brgy. Macaguiling, Sultan Kudarat on December 26, 2019.	We recommended and Management agreed to require: b. the Disposal Committee of the CHR ROS III, V and XII to facilitate the immediate and systematic disposal of all unserviceable properties in accordance with existing rules and regulations in order to prevent further deterioration thereof and maximize recoverable values/income therefrom.	To adopt the CFAG Joint Resolution guidelines on the disposal of unserviceable properties. For disposal as soon as possible	RO III	Jan. 2021	Present	ROIII – Fully Implemented ROV - Ongoing		ROIII – See attached. ROV – Request for Authority to Dispose of Unserviceable Properties, together with the signed IIRUP for more than 15K Properties and below 15K with the individual pictures or properties were submitted to the Office of the Chairperson thru the Office of GAO on May 26, 2021 (See
2018 AAR, pages 56-59	19. In CHR RO VIII, the Guidelines and MOA on the fund transferred to DPWH RO VIII, as the Implementing Agency (IA), amounting to P20,805,444.86 for the site preparation and construction of the office building of the CHR RO VIII, as the Source Agency (SA), were not observed by both parties contrary to Section 3.1.1 of COA Circular 2012-001, COA Circular No. 94-013 and the MOA, thus, casting doubt on the proper and efficient utilization of the fund and its project implementation.	We recommended and Management of CHR RO VIII agreed on the following: a. to submit clarification on the conflicting provisions in the MOA on the preparation of the Plans	To submit asap the required documents.	RO VIII	Jan 2021	Present	RO VIII – Fully Implemented		attached). ROVIII – A copy of the program of work building plan and contract of usufruct was submitted (See attached).

	Audit Observations		Ag	ency Action	Plan				
Ref.		Audit Recommendations	Action Plan	Person/Dept. Rasponsible	Target Implementation		Status of Implementation	Reason for Partial/ Delay/Non- Implementation, If applicable	Action Taken/Action to be Taken
	Program of Work of the project, as well as the Building Discharge				From	To		applicable	TORGIT
	Program of Work of the project, as well as the Building Plan have not been submitted yet despite follow ups.	and Specification and Program of Work of the project by the SA and the provision of date / information such as construction of drawings with complete details and specifications needed for its preparation of program of works and other requirements of the projects; and							
	Plans and specification were not reviewed since building plan has not been submitted despite follow ups.	c. to review and concur all plans and specification to within the standard and specification desired by the agency, and also require the IA to provide a project duration in the Individual Program of Work for the Earth fill phase of the building site.							

LIBERTY C. ESTIPONA Officer-In-Charge, FMO

6-18-21 Date Approved by:

Executive Director

0 21 2021

Note: Status of Implementation may either be (a) Fully Implemented, (b) Ongoing, (c) Not Implemented, (d) Partially Implemented, or (e) Delayed.